

From: [J Young](#)
To: [Luton Airport](#)
Subject: The impact of AI
Date: 01 October 2024 18:26:25

Dear Sirs ,

Interested Party No. 20038550

I attended 2 of the 3 open forums and much was made by the Applicant and its supporters of the benefits the airport expansion would make to employment opportunities in Luton. However at no time were the words AI or automation mentioned.

According to recent research , employment at airports is estimated to drop by 25% over the next 10 years. This will be brought about by , but not exclusively , robots staffing check-in desks and carrying out security protocols , automated baggage drops, automated catering and cleaning.

In order for the Applicant to claim there will be increased employment as a result of the expansion , has he carried an Impact assessment on the job opportunities available following the introduction of AI and further automation ?

If the Applicant has carried out such an assessment can you please advise me as to where I can find it

Kind regards

Jeremy Young
Sent from [Mail](#) for Windows